

Quality Assurance Policy

Commitment to Excellence in Security Services

At G7 Security Solutions Ltd, we strive to deliver industry-leading security services based on continuous assessment, improvement, and compliance with UK regulations.

Core Principles of Our Quality Assurance Policy

Our approach to quality management is built upon:

- Rigorous training for security personnel, ensuring competence in risk assessment, surveillance, and emergency response.
- Adherence to BS7858:2019 standards, guaranteeing thorough screening of employees.
- Regular performance evaluations, identifying service enhancements and addressing operational inefficiencies.
- Client feedback integration, incorporating stakeholder suggestions into service refinement strategies.

Implementation and Review Process

To maintain high standards:

- Quarterly quality audits are conducted to ensure compliance with company policies.
- Performance monitoring mechanisms track operational effectiveness and identify improvement areas.
- Security personnel evaluations assess proficiency, professionalism, and client satisfaction levels.

Commitment to Continuous Improvement

Our quality policies undergo formal review every three years, or sooner if regulatory changes impact service delivery. We remain committed to exceeding client expectations, ensuring compliance, and maintaining our reputation for excellence in security solutions.

Signed



Position Director

Date 24 /05 /2025